

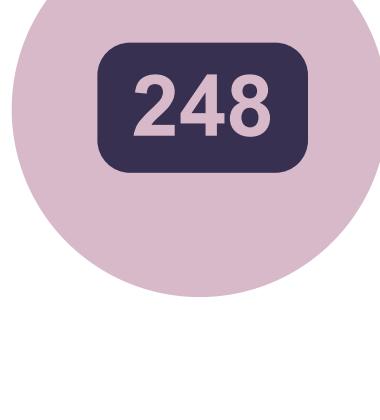
january-december, 2024

december 20, 2024

legal hotline support  
for women forcibly displaced from  
Nagorno-Karabakh (Artsakh)

summary data

● total number



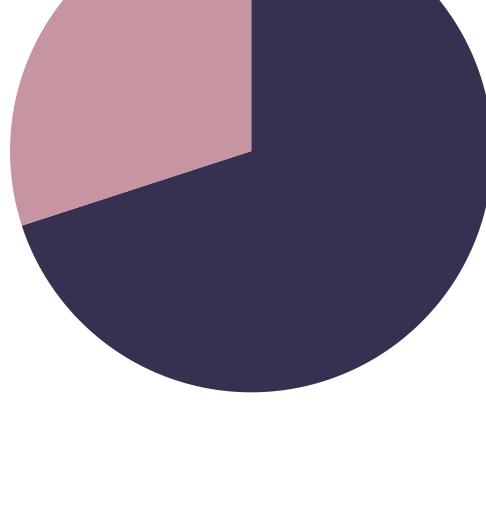
● 211 new cases

● 37 follow-up calls | applications



● 176 online applications

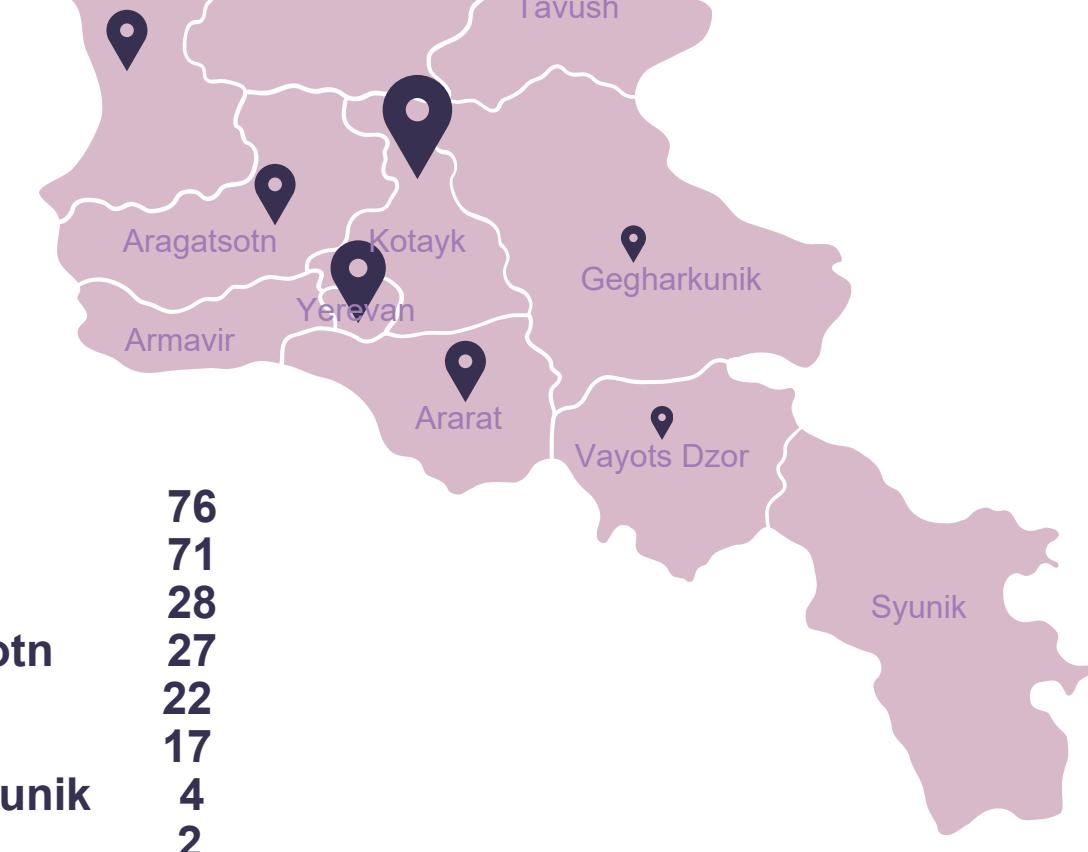
● 72 hotline calls



self-identified gender:



geographic scope



main areas of support

socio-economic rights issues

~ 51%

right to health

~ 43%

other legal issues

~ 6%

## details of requests for legal assistance



● labor rights-related issues

● social assistance programs

● property rights issues

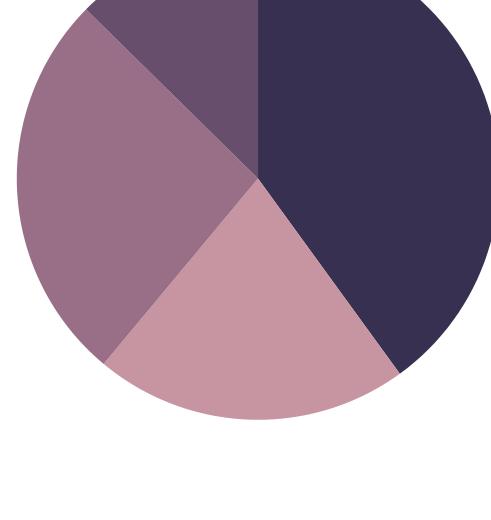
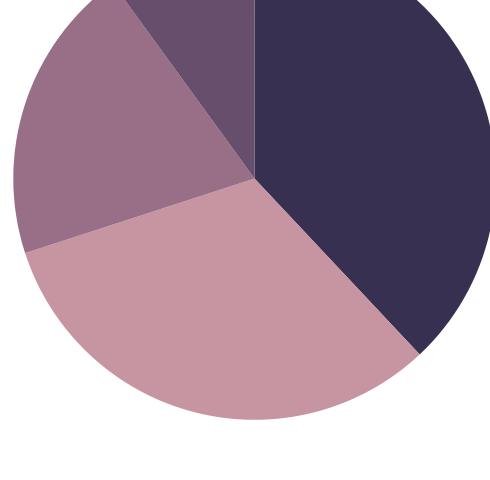
● right to education

● right to mental health

● sexual and reproductive health...

● cases of discrimination

● access to free medical assistance



## competent state authorities

● Ministry of Labor and Social Affairs

● Ministry of Health

● Ministry of Education, Science, Culture and Sport

● Ministry of Justice      ● Ministry of Defense

● Human Rights Defender (Ombudsperson)



## complaints against the actions of institutions

● state authorities

● private organizations

● non-governmental organizations

● responses received

● no responses received

